

# Claritab

# **Client Requirements**

## **HARDWARE REQUIREMENTS**

| HARDWARE   | REQUIREMENTS   |
|------------|--|
| Hardware   | Desktop, laptop, tablet – Minimum of a 7-inch tablet   |
| Processor  | Any Intel® or AMD™ (Dual Core) 2.2 GHz or better   |
| RAM/Memory | 4 GB (8 GB recommended) for Windows® and Apple® OS X® systems  |
| Disk Space | 1 GB available on desktop / laptop systems (internal hard drive only)<br>1 GB available on tablet (internal storage, or external storage available on<br>providers such as OneDrive™ or Google Drive™) |
| Monitor    | 1024 x 768 minimum in landscape mode for desktop / laptop systems<br>Minimum of 7-inch tablet  |

## **SOFTWARE REQUIREMENTS**

**Important!** The application supports only the versions that are listed in this document.

| SOFTWARE                        | REQUIREMENTS   |
|---------------------------------|--|
| Operating System                | Windows® 8 Enterprise & Professional Windows 8.1 Enterprise Windows 10 Pro 64-bit Apple® macOS® 10.13 "High Sierra"  |
| Microsoft® Office               | Microsoft® Excel® for Windows® versions 2010, 2013, 2016, O365<br>Microsoft Excel for Mac® versions 2011, 2016, O365   |
| Browser                         | The two most recent versions of browsers are supported. At the time of release the versions are: Windows: Google Chrome™ 90 or higher Tablet: Google Chrome 90 or higher                     |
| Recommended<br>Browser Settings | Pop-up Blocker = OFF Compatibility View = NO Tabbed Browsing = Open Pop-Ups in a New window Tabbed Browsing = Open links from other programs in a new tab in the current window Zoom at 100% |
| Intranet/Internet<br>Setting    | Intranet connectivity High-speed connection recommended (DSL, Cable, Fiber, etc.) 3.0 Mbps down, 256 Kbps up minimum   |



#### **TECHNICAL SUPPORT**

If you need further assistance, not provided in this document, please contact the Claritas Solution Center between 9:00 a.m. and 8:00 p.m. (Monday through Friday, EST) at 800.866.6511.

#### **LEGAL NOTIFICATIONS**

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